Care

EQ Care KPI Report
For the first month (3) of the initial term

	Sept 15 - Dec 15
Number of Patients Enrolled	**255**
Employees	190
Dependents	44
Number of Total Employees	**404**
% Registered	**47%**
Number of Consultations with the Doctor	
Total Consultations	50
Total Annualized Utilization %	**50%**
Patient Satisfaction Rating	
Number of Surveys Completed	**52**
	40
	8
	4
	0
	0
Average Satisfaction Rating (on a 5.0 scale)	
[Company Name] Members	**4.7**
Overall User Base	**4.8**
Service Levels (Wait time between end of Care Manager intake and beginning of Physician consult)	
< 25 Minutes	79.5%
> 25 minutes and < 90 minutes	14.3%
> 90 minutes	6.3%
	100.0%